

MAKING HEALTHCARE SYSTEMS VISIBLE

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Systems Leadership for Healthcare
Organisations of the Future



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2.00pm



Hall 4, Kuala Lumpur
Convention Centre (KLCC)

HOW DO HEALTHCARE SYSTEMS SUCCEED?

Leaders who view the system as a
combination of key perspectives



PEOPLE



SYSTEMS



DESIGN



RISK

The challenge is working
ACROSS SYSTEM BOUNDARIES

Healthcare leaders today face unprecedented complexity



Aging populations



Increased demand on health and
care



Increased multimorbidity

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LEARN WITH GLOBAL EXPERTS



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MAKING HEALTHCARE SYSTEMS VISIBLE



WHAT IS GOING ON ?

- Before anything can be improved, the system has to be seen as it actually is
- Mapping the elements of the system and their key interconnections is crucial
- Understanding the performance of the current system



HOW CAN WE MAKE IT BETTER ?

- Once the system is visible, it is about finding the opportunities for improvement
- Identifying the needs of the system, and how they can be met
- Co-designing with patients and key stakeholders to support improvement

WHAT YOU WILL WALK AWAY WITH

- How to work with people, teams and organisations with a common language of improvement
- How to make sense of complex, interconnected challenges
- How to find an appropriate solution to the right problem
- How to become a better systems leader
- Understanding what we do well, and managing risk



Featuring **MELSys** Predictive
Intelligence Platform



FEATURED SHOWCASE

PREDICTIVE HEALTHCARE ENGINEERING

From Reactive Maintenance to Predictive Healthcare Operations

- ✓ Predict equipment failures
- ✓ Optimise maintenance resources
- ✓ Improve medical equipment availability
- ✓ Support evidence-based replacement planning
- ✓ Reduce service interruptions
- ✓ Improve patient care continuity
- ✓ Prioritise high-risk assets

**COMPLEXITY IS
NOT THE PROBLEM
INVISIBLE
COMPLEXITY IS**

The organisations that succeed in the future will
not be those with the most resources.



**SEE THE
SYSTEM**



**PREDICT
CHANGE**



**PREVENT
FAILURE**



**LEAD ON
COMPLEXITY**

